

Tips for a safe visit to Rosebank

#GoRosebank

We care about your safety. Please stay aware

Welcome to Rosebank, one of Johannesburg's most popular and walkable districts. We are a managed district and pride ourselves on creating a safe neighbourhood. In order to ensure the best possible experience for you, we urge you to read through these tips.



Personal safety in any city begins with an individual's of their environment



- Avoid scammers, Rosebank is a public precinct. You DO NOT NEED a permit or ticket to access the streets, shopping centres or public spaces.
- Do not give anyone your bank card.
- Do not enter your bank pin into any handheld keypad (even a calculator) or building entrance keypad.
- Do not let a stranger lead or accompany you to an ATM for any reason.
- Do not allow any person near you at the ATM. Ensure that no one can see your pin.
- If you have an issue using the ATM, report it to your bank directly and immediately.
- When making a card purchase anywhere, keep your card with you and make sure that the transaction is processed in front of you.
- Rosebank has a high number of security quards in the area, in branded uniforms with name tags or a company ID. If approached by anyone you are unsure of. walk to your nearest shopping area, hotel or office and ask for assistance.



- Do not text, take phone calls, or hold your phone out while walking in the streets!
- If you must use your phone make sure to keep your eyes on your surroundings. or where possible step into a nearby shop, restaurant or building fover.
- Do not leave your phone, wallet or any valuables on the table when at a bar or restaurant.
- When using headphones, keep one ear open so you can hear what is happening around you.
- Avoid snatching! Do not flash gold chains, watches and keep your bags zipped up and secured tightly.
- offyou are waiting for an e-hailing taxi, wait inside, at a gate or near a uniformed
- Enable the safety features on your e-hailing app. Verify the numberplate of the vehicle before getting into the car.



- Vigilance is key. Keep your windows shut, and your doors locked when driving.
- Make sure that any valuables are concealed, and not visible to passer-by.
- Avoid leaving valuables in your unattended vehicle. If you must, be vigilant of your surroundings when putting your belongings into your vehicle. Use the boot!
- Always lock your vehicle's doors and manually check them before you walk away.
- If you notice obstacles such as rocks or tyres on the road, drive away!

When in doubt, look for an out, or SHOUT!

Rosebank Management District is monitored 24/7 by CCTV surveillance cameras, employs a team of six safety ambassadors, backed up by a two-person tactical response vehicle, one patrol car and two patrol golf carts. The cleaning team comprises 12 members working 07:00–16:00 on Mon-Fri, and four members on Sat and Sun. They focus on litter picking, deaning, maintenance and landscaping,

CONTACTS

Rosebank Management District:

Control Room: +27 83 633 1847

Metro Police: +27 11 375 5911

Rosebank Visitors Centre: Shop 108, Level 1, Entrance 11 Rosebank Mall Bath Avenue. Mon - Fri 09h00 - 18h00 South African Police Service: +27 10111

Our team on the ground are here to help you #GoRosebank!

